

Happy Visitor @ ING Vysya Bank



"Happy Visitor, very true to it's name, has worked perfectly for our needs. We have been able to utilize a robust and a specialized product without having to make a large capital purchase. I would recommend this product as well to anyone who is looking for a good visitor management solution!"

Mr. Ashwin Khurana
CTO ING Vysya Bank

Objective

- Automation and digitization of Visitor Management processes
- Help ING's Go-Green initiative by making the entire process paper-free
- Gain enterprise level visibility of visitor details (E.g. Purpose of visit, frequency of visit etc.)



How Happy Visitor Helped?

At ING, visitors' names were handwritten on paper badges which were then clipped on their shirts. Although it worked reasonably well, it didn't provide security or visibility on visitor details. Visitor information tracking was completely based on registers placed at the reception / front desk.

ING chose Happy Visitor as their enterprise visitor management system to overcome all their visitor management challenges. Happy Visitor helped ING increase their visitor engagement along with providing benefits like:

- ✓ Complete automation of visitor management process
- ✓ The SaaS based system is available across locations and provides an enterprise level view of visitor information
- ✓ Tracking visitor information is easier with digitally captured visitor information along with visitor photograph
- ✓ Increased security by blacklisting unwarranted visitors
- ✓ Emergency evacuation list is generated in case of emergency



About Us:

Happy Visitor is as a comprehensive cloud based enterprise visitor management product that is dedicated to providing quality services. Happy Visitor is a simple and affordable solution to all your visitor management challenges. Whether your need is to automate the front office operations, track repeat visitors or to secure your premises, Happy visitor is a one stop solution to all.